

Assurance Plan Terms and Conditions

All customers enrolled in the Wm. Price Heating & Cooling, Inc. Assurance Agreement plan shall be awarded \$100 Loyalty Bucks for a full system covered upon renewal of their second year and each consecutive year thereafter. Additional covered systems shall receive \$80 per system.

In the event of furnace-only or air conditioner-only coverage, \$50 per fully covered equipment shall be awarded. Loyalty Bucks can be accumulated annually with a limit of \$1,500 in Loyalty Bucks per covered system.

Customers will receive written acknowledgment of the annual renewal date and accumulated Loyalty Bucks. If renewal is not received by the stated renewal date, accumulated Loyalty Bucks will be forfeited.

The Loyalty Bucks hold no monetary value and, therefore, may not be exchanged for cash. Loyalty Bucks may not be combined with any other offers by Carrier or Wm. Price Heating & Cooling, Inc.

Loyalty Bucks may be used toward the purchase of new equipment for your COVERED HVAC system, including a furnace, air conditioner, air cleaner, humidifier, and UVC system (see schedule below). Loyalty Bucks may not be used toward repair costs, Assurance Plan renewals, or to install additional systems, such as ductless mini splits.

If you cannot use your Loyalty Bucks, you may transfer the value to friends or family members for the purchase of equipment with both written and verbal approval of the Assurance Agreement holder prior to the initial sales call.

If you purchase new equipment and have a remaining balance of Loyalty Bucks, that balance will continue accumulating upon the renewal of your Assurance Agreement.

Schedule for Equipment Purchases with Loyalty Bucks

Limited to:

- \$750 per furnace
- \$750 per air conditioner or heat pump
- \$75 Infinity/Côr® Air Purifier
- \$50 Carrier media air cleaner
- \$50 humidifier

\$50 UV system, Air Scrubber, iWave